

Return Form

Order Number :	Order Date :
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Product Name and Size	QTY	Amount	Reason for Refund

Return Notes

For return of all products except the Anti-Acne Trial Kit, products must be returned unused, and in original condition.

For return of the Anti-Acne Trial Kit, return us the unused portion or even empty bottles, to get your full product refund. Please refer to 30 Days Money Back Guarantee Policy.

The return process for all products except Anti-Acne Trial Kit is as follows:

- Fill out this Return Form and send it back to us at hello@skinlycious.com within **3 days** of the product receipt date. Strictly no extension.
- We will send you a Return Authorisation Code (RAC) and return details.
- Mail your return product(s) back to us within 14 days of receiving the RAC.
- Once we receive the product(s) and verify they are unused and in original condition, you will receive a full refund of the product(s) cost only; shipping and handling costs are non-refundable.
- Upon approval, refund will be processed within 7-14 business days.

Please note that return must have prior approval before they are shipped back to us. We will not accept return without a RAC. The start of the 3 days period is the day courier records successful delivery.

Customer is responsible for return shipping charges. We highly recommend that you use a traceable delivery service when shipping the product(s). We will not be able to make any refund if we do not receive the return product(s).

In the rare case of wrong product(s) sent or manufacturing defects, please inform us within 3 days of receipt and return the product(s) in their original condition within 7 days of the purchase date. The correct product(s) will be sent to you at our cost. We will also pay for the shipping cost of returning the product(s) to us.

Any purchase made by PayPal and credit card will be refunded to the original PayPal account and credit card. If the original credit card account has expired or been cancelled, we cannot issue a refund (no exceptions). We are not responsible for any charges/fees assessed by your banking institution.

If you have any questions with regards to our return policy, feel free to e-mail us at hello@skinlycious.com.